What's Changed – Participation Outcomes Tool

1 **Name of organisation: Participation Team**
Contact: name, title, phone, email

2 **The issue raised by children and young people: Young Commissioners participating in tender interviews for Youth-Counselling service in Reading.**

Evidence from	Listening	Action	What's changed
3 **Organisation**	The contract with the old provider for counselling services was coming to an end and young people had highlighted counselling and emotional well-being support as an area of priority for them. They had carried out research amongst their peers as to what was important.	They sat on the steering group that drew up the service specification and the PQQ/Tender evaluation criteria. There was a separate panel with young people at the tender stage. They had one of the pass/fail criteria in the evaluation schedule.	The tenderers were much more focussed on the young people's element of the tender than they would otherwise have been. Their no. 1 choice was chosen to deliver the contract. They have determined the name of the service (which they said should not include the word 'counselling'). They will also be a key part of the launch and marketing of the service.
4 **Specific children and young people**	We were able to comment on the interviews after we met with the people from each organisation, by talking to the officers of the council.	Due in part to our comments, the group we selected was chosen by the council	The group we have chosen is now the deliverer of the service for Reading.
5 **Other children and young people and the wider community**			